

Spanish Ring

(Special Indian)

10 NIGHTS 11 DAYS

STARTING
JUTS AT

RS. 1,85,999/-
PER PERSON



RECOGNIZED BY



पर्यटन मंत्रालय
MINISTRY OF
TOURISM



MSME
MICRO, SMALL & MEDIUM ENTERPRISES
सूक्ष्म, लघु एवं मध्यम उद्यम
OUR STRENGTH • हमारी शक्ति

Ministry of MSME, Govt. of India



Association of Domestic Tour Operators of India



Travel Agent Association
of Bengal (TAAB)



Why **BREAKBAG** HOLIDAYS?



INNOVATIVE

Since 2015, BreakBag Holidays has been redefining travel with innovative itineraries and curated experiences that inspire unforgettable memories, backed by recognition from the Ministry of Tourism, Government of India.



PERSONALISED

As proud members of TAAI, ATOAI, TOAI, and other leading associations, we specialize in bespoke travel packages designed around your unique interests, preferences, and travel style.



CUSTOMER-FOCUSED

Our customer-first approach ensures seamless journeys — from planning to execution — prioritizing your comfort, convenience, and satisfaction at every stage of your holiday.



TRUSTWORTHY

Recognized nationally and trusted by thousands, BreakBag Holidays offers safe, reliable, and secure travel services, giving you complete peace of mind wherever your adventures take you.

OUR RATINGS



4.8 ★★★★★
(REVIEWS)



5.0 ★★★★★
(REVIEWS)

RECOGNIZED BY



पर्यटन मंत्रालय
MINISTRY OF
TOURISM



ATOAI
ADVENTURE TOUR OPERATORS
ASSOCIATION OF INDIA

MSME
MICRO, SMALL & MEDIUM ENTERPRISES
OUR STRENGTH • हमारे तर्जिक
Ministry of MSME, Govt. of India

adtoi
Association of Domestic Tour Operators of India

TAB
Travel Agent Association
of Bengal (TAAB)



FOUNDER'S *Note*

JOURNEY, LEAD, CONQUER, THRIVE, EXPLORE.



MAYUKH PAUL
FOUNDER & PRODUCT HEAD

“ Building a travel company isn't for the faint-hearted, especially when surrounded by industry giants backed by substantial funding. Having explored over 35 countries myself, I deeply understand the profound impact of travel on individuals and the pivotal role budget plays in every journey. This is where BreakBag steps in.”



AVIJIT SAMANTA
CO FOUNDER AND SALES HEAD

“ Prior to venturing into any destination, we don't rely on third-party assistance. Instead, I personally undertake extensive groundwork, meeting local service providers, gauging market demand, and ensuring an authentic local experience. Our approach eliminates intermediaries, fostering direct connections between clients and service providers.”



SATYAJIT ROY
CO FOUNDER & CUSTOMERS EXPERIENCE

“ BreakBag transcends being just a travel company; it's a heartfelt commitment shared by over 10,000 clients, with an impressive retention rate exceeding 85%. Our unique mission revolves around democratizing travel, ensuring it's accessible to all who harbor the desire to explore. That, ultimately, is our unwavering goal.”





Brief ITINERARY

BREAK BAG



DAY 1 :

Arrival in Madrid – Plaza Mayor Evening Transfer. Plaza Mayor and La Latina evening transfer introducing Madrid's tapas culture and nightlife.



DAY 2 :

Madrid City Tour – Retiro Park – Bernabéu Stadium. Madrid sightseeing including Retiro Park, Palacio de Cristal, and Bernabéu Stadium visit.



DAY 3 :

Madrid – Zaragoza – Poblet Abbey – Barcelona. Visit Zaragoza Basilica, explore Poblet Monastery with tickets, and arrive in Barcelona.



DAY 4 :

Barcelona Panoramic Tour – Maremagnum Evening Transfer. Gaudí architecture highlights, Ramblas views, and Maremagnum seaside leisure exploration.



DAY 5 :

Barcelona – Peñíscola – Valencia City Tour. Peñíscola stroll followed by a guided Valencia city tour covering key monuments.



DAY 6 :

Valencia – Alicante – Guadix – Granada. Explore Alicante's historic quarter, Guadix cave houses, and arrive in Granada with dinner.



DAY 7 :

Granada – Alhambra Palace – Generalife Gardens. Alhambra Palace and Generalife Gardens visit with Granada Cathedral exploration free time.





Brief ITINERARY

BREAK BAG



DAY 8 :

Granada – Nerja – Malaga – Ronda – Seville.
Nerja cliffs visit, Malaga city stroll, Ronda gorge exploration, and Seville arrival.



DAY 9 :

Seville City Tour – Guadalquivir River Boat Ride.
Seville Cathedral, Giralda, Santa Cruz, Triana district, and Guadalquivir River cruise.



DAY 10 :

Seville – Cordoba – Consuegra Windmills – Madrid. Mosque-Cathedral visit, Jewish Quarter walk, and Consuegra Rucio Windmill exploration.



DAY 11 :

Madrid Departure – End of Europe Vacation Packages. Tour concludes with unforgettable Europe holiday memories curated by BreakBag Holidays.



**DAYWISE**

ITINERARY

Details

Day 1: Arrival in Madrid - Plaza Mayor Evening Transfer

Welcome to MADRID! Upon arrival at the airport, we'll be ready to transfer you to your hotel. You'll have some free time until the tour begins. Please check the information signs in the hotel reception area for details about the welcome meeting with your guide and fellow travelers.

In the evening, we'll provide a transfer to Plaza Mayor and La Latina, Madrid's most famous neighborhood for nightlife and tapas restaurants.



Indian dinner included.



Day 2: Madrid City Tour - Retiro Park - Bernabéu Stadium

The morning will begin with a comprehensive tour of central Madrid, featuring highlights like Paseo del Prado, Cibeles, Neptuno, Puerta de Alcalá, Plaza de Colón, and Plaza Mayor. We'll then visit Retiro Park, a beautiful oasis in the city center, where we'll see the lake and the Palacio de Cristal. Admission is included to the Santiago Bernabéu Stadium, the home of Real Madrid—considered by many to be the best football club in the world. Enjoy the rest of the afternoon at your leisure. In the evening, we'll provide a return transfer to the hotel.



Indian lunch included.



Day 3: Madrid - Zaragoza - Poblet Abbey - Barcelona

In the morning, we'll leave for ARAGON, travelling through the lands of Castile. Our first stop will be in ZARAGOZA to admire the stunning Cathedral-Basilica of Our Lady of the Pillar. We'll then journey to the serene Poblet Abbey, one of the best-preserved medieval monasteries in the world (tickets included). Finally, we'll head to BARCELONA, where we'll arrive in the evening.



Indian dinner included.





Day 4 : Barcelona Panoramic Tour - Maremagnum Evening Transfer

In the morning, we include a panoramic tour of BARCELONA, considered one of Europe's most fascinating capitals. Open to the Mediterranean Sea, the city is renowned for Gaudí and its modernist architecture, as well as for its lively Ramblas and the legacy of the World Expositions and Olympic Games held here. Barcelona is often regarded as one of the most beautiful and captivating cities in Europe. The tour ends at the Maremagnum, a modern leisure and dining complex by the sea next to Columbus Square, where you can stroll through this lively area. Afternoon at leisure. Return to the hotel at the end of the day.



Indian dinner included.

Day 5 : Barcelona - Peniscola - Valencia City Tour

We'll travel south along the Mediterranean, stopping in Peniscola, a charming medieval walled city surrounded by beautiful beaches, where you'll have time for a stroll. We'll continue to Valencia, arriving around lunchtime. In the afternoon, you'll enjoy a tour with a local guide of this port city on the Levantine coast, with over 2000 years of history. The city's urban layout is adorned with monuments from various eras, contrasting with the modern architecture of the City of Arts and Sciences. After the tour, you'll have free time to explore at your leisure. A traditional local dinner will be included.



Vegetarian Paella included.



Day 6 : Valencia - Alicante - Guadix - Granada

We continue through pleasant landscapes in the Valencian Community. ALICANTE, a city bathed by the Mediterranean, combines golden sandy beaches with a charming historic quarter. The imposing Castle of Santa Bárbara stands out. Free time for a stroll.

We continue through arid landscapes in the region of MURCIA. Stop en route for lunch.

In Andalusia, we make our first stop in GUADIX, famous for its unique inhabited cave houses. Its historic quarter combines the Renaissance cathedral, traditional neighborhoods, and unique views of the Sierra Nevada.

We continue to GRANADA. Arrival in the late afternoon, dinner included.



Vegetarian dinner included.





Day 7 : Granada - Alhambra Palace - Generalife Gardens

Today we'll enjoy spectacular landscapes as we leave behind the Sierra Nevada mountain range. We'll then continue along the Mediterranean, on the so-called Tropical Coast, where the mild year-round microclimate allows for the cultivation of tropical fruits such as guavas, mangoes, and avocados, and in the past, sugar cane.

We stop in NERJA, a charming seaside town with impressive cliffs. We continue on to MÁLAGA, the capital of the Costa del Sol, full of life and boasting a beautiful historic center. Time for lunch and a stroll through the city center.

Afterward, we head into the Andalusian sierras and arrive in RONDA, a stunning white town famous for its dramatic gorge that splits the city in two.

We continue to SEVILLE, arriving in the late afternoon. Dinner included at the hotel.



Vegetarian dinner included.



Day 8 : Granada - Nerja - Malaga - Ronda - Seville

Today we'll enjoy spectacular landscapes as we leave behind the Sierra Nevada mountain range. We'll then continue along the Mediterranean, on the so-called Tropical Coast, where the mild year-round microclimate allows for the cultivation of tropical fruits such as guavas, mangoes, and avocados, and in the past, sugar cane.

We stop in NERJA, a charming seaside town with impressive cliffs. We continue on to MÁLAGA, the capital of the Costa del Sol, full of life and boasting a beautiful historic center. Time for lunch and a stroll through the city center.

Afterward, we head into the Andalusian sierras and arrive in RONDA, a stunning white town famous for its dramatic gorge that splits the city in two.

We continue to SEVILLE, arriving in the late afternoon. Dinner included at the hotel.



Vegetarian dinner included.



Day 9 : Seville City Tour - Guadalquivir River Boat Ride

In the morning, we'll embark on a city tour of Seville, where you'll see the cathedral with its famous Giralda, the banks of the Guadalquivir River, and the popular neighborhoods of Santa Cruz and Triana. After the tour, enjoy a relaxing boat ride on the Guadalquivir River offering stunning panoramic views (included). In the evening, you'll have the option to attend a popular flamenco tablao.



Indian lunch included



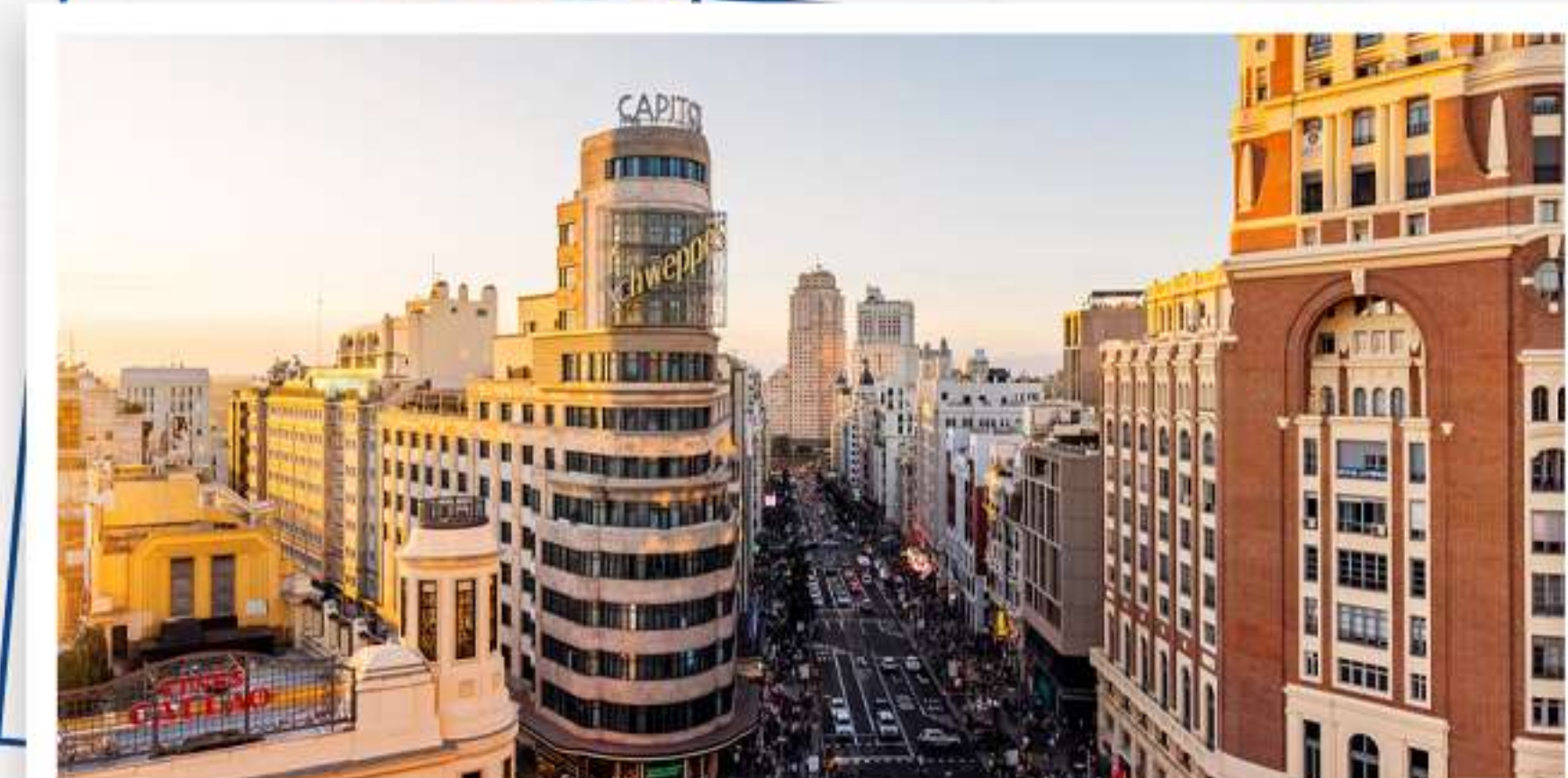


Day 10 : Seville - Cordoba - Consuegra Windmills - Madrid

We'll leave Seville, following the Guadalquivir Valley to Córdoba, famous for its past as the capital of the Caliphate of Córdoba in Islamic times. With a local guide, we'll enjoy a visit to the stunning Mosque-Cathedral (tickets included). We'll also explore the charming Jewish Quarter, known for its narrow streets and flower-filled patios—true symbols of the city. After lunch, we'll leave for Castilian lands. We'll make a stop in Consuegra, where 12 giant windmills next to the castle overlook the La Mancha plain. We'll visit the Rucio Mill and head to Madrid at the end of the day.



Indian lunch included.



Day 11 : Madrid Departure - End of Europe Vacation Packages

After breakfast, our journey will come to an end, leaving you with wonderful lasting memories.





Package INCLUSIONS

BREAK BAG



STAY

- 03 nights stay at selected hotel option or similar in Madrid.
- 02 nights stay at selected hotel option or similar in Barcelona.
- 01 night stay at selected hotel option or similar in Valencia.
- 02 nights stay at selected hotel option or similar in Granada.
- 02 nights stay at selected hotel option or similar in Seville.



MEAL

- 10 Breakfast, 7 Dinner & 3 Lunch in Europe tour packages.



TRANSFER

- Arrival airport transfer included for Europe holiday packages from India.



SUPPORT

- Travel by coach with English-speaking guide throughout Europe tour.
- City tours in Madrid, Barcelona, Valencia, Seville, Cordoba with local guides.
- Boat ride on Guadalquivir River in Seville included.
- Evening transfers Plaza Mayor/La Latina Madrid and Maremagnum Barcelona included.
- Admissions Ticket for Bernabéu Stadium, Poblet Monastery, Cordoba Mosque-Cathedral, Rucio Windmill Consuegra included.
- Admissions Ticket for Alhambra included if specified.



EXPERIENCE COVERED

- Madrid
- Barcelona
- Valencia
- Granada
- Seville





Package EXCLUSIONS



- Versailles Palace entrance ticket not included.
- Optional Vatican Museums Sistine Chapel and Disneyland Paris transfers.
- Anything that is not a part of Inclusions is Exclusions.
- International airfare for Europe tour packages from India or abroad.
- Schengen visa fees, documentation charges, and additional insurance upgrades.
- Meals not mentioned under inclusions.
- Early check-in, late check-out, and hotel city taxes, if payable directly.
- Tips, porterage, personal expenses, laundry, minibar, beverages.
- Package cost is calculated at 1 Euro = ₹106, and any ROE fluctuation at the time of booking or travel will lead to a revised package price payable by the guest.
- TCS, GST and other government taxes applicable on Europe holiday packages.
- The rates won't be valid in the travel dates falls between blackout dates (New Year, Lunar New Year)





Our

REVIEWS

BREAK BAG



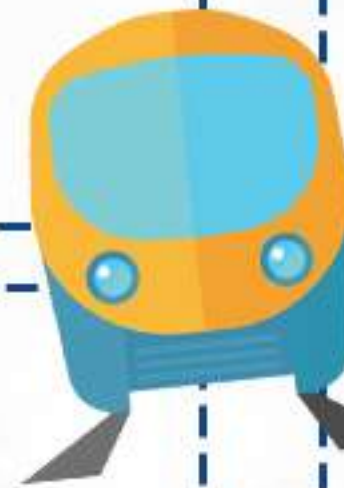
RH

RONIT HAZRA



BreakBag Holidays – Vietnam Trip Review

Our Hanoi and Ho Chi Minh City trip with BreakBag Holidays was fantastic! Everything was well-organized, from sightseeing to accommodations. The Ha Long Bay cruise and Mekong Delta tour were highlights. Great service, smooth experience—highly recommended!



KD

KETAN DUDHE



Their itinerary is prompt and well thought out. We did a trip to Indonesia through them. It was lovely.

Selection of hotels: We stayed at a hotel and were transferred to a resort afterwards. Both stays were nice.

Travel: They assigned a resourceful travel partner to us. The guy had good knowledge of places and helped us priorities destinations from time to time.



VG

venu GOPAL



Amazing Meghalaya Tour with BreakBag (22nd – 27th March 2025).

I recently went on a Meghalaya tour organized by BreakBag Holidays pvt ltd from 22nd to 27th March, and I must say it was a truly memorable experience! The tour was excellently planned and smoothly executed, thanks to their efficient team.

A special mention to Mehnaz for her warm hospitality and constant support throughout the trip. From hotel bookings to local travel arrangements, everything was handled very professionally. The hotels were clean, comfortable, and located conveniently, making our stay even more pleasant.

Overall, the tour was well-organized, enjoyable, and hassle-free. I highly recommend Break Bag for anyone planning a trip to the Northeast.



NR

NATASHA ROY



I recently booked a tour package with [BREAKBAG HOLIDAYS PVT. LTD], and I must say it was an excellent experience from start to finish! The entire transition—from booking to the actual trip—was incredibly smooth and hassle-free.

Our driver (Abdul) was very well-mannered, punctual, and professional, making the travel experience all the more comfortable. The hotels arranged as part of the package were budget-friendly yet clean, cozy, and conveniently located.



Overall, the tour package was thoughtfully designed and offered great value for money. I will definitely be looking forward to planning another trip with them soon. Highly recommended!

SB

SAPTORSHI BISWAS



Beautiful experience with breakbag holidays ...mainly with Mehanaz madam.. No hassle.. Our Cab Driver who stays six days with us Mr. Abhoy was a very friendly guy and guided us very nicely.. Recommending breakbag holidays for a smooth and memorable holiday experience..

TT

TILSY THANKACHAN



We had an incredible trip in Vietnam! A huge thank you to Neha, Tuny ,Anirban from BreakBag Holidays for crafting a perfect 7-day itinerary that made our trip truly special. Every detail was thoughtfully planned, from the breathtaking landscapes to the vibrant culture. We're so grateful to BreakBag for making our trip unforgettable.

TT

SUSHMITA SAMADDER



Thank you break bag holiday and @india for curating such a nice trip for us in Goa. The stay was perfect and we felt very relaxed and chilled. The itinerary was clear due to which we were able to follow and enjoy at the most. Will look forward for break bag holiday to guide us in coming future trips.



4.8 ★★★★★
(REVIEWS)



5.0 ★★★★★
(REVIEWS)

COSTING, TRIP CALENDER, STAY *Details* COSTING

DOUBLE SHARING

INR 1,85 ,999/ -
Per Person

MONTH	DATES
APRIL	07 Apr, 14 Apr, 21 Apr, 28 Apr
MAY	05 May, 12 May, 19 May, 26 May
JUNE	02 Jun, 09 Jun, 16 Jun, 23 Jun, 30 Jun

July, August & September Dates are also available

ACCOMODATION



Hotel Praga or similar
in Madrid.



Front Air Congress or similar
in Barcelona.



Sercotel Sorolla or similar in
Valencia.



Porcel Alixares or similar in
Granada.



Alcora Sevilla or similar
in Seville.

NOTE

- Hotel are Subject to availability and similar Hotel would be provided if men-tioned hotel are not available.
- You can upgrade your Camping preferences, we are open to Customization

PAYMENT *Process*

FOLLOWING MODE OF PAYMENTS ARE AVAILABLE

1. BANK TRANSFER

NAME: BREAKBAG HOLIDAYS PRIVATE LIMITED

ACCOUNT NUMBER: 2413230364

IFSC CODE: KKBK0000326

ACCOUNT TYPE: CURRENT

BRANCH: KOLKATA, SALT LAKE

2. BY UPI

UPI ID: BREAKBAG@YBL

BREKABAG HOLIDAYS
PRIVATE LIMITED



FOR CANCELLATION AND TERMS AND CONDITIONS REFER WEBSITE



PREMISES NO.112, AMP VAISAAKKHI MALL, UNIT NO.413, 4TH FLOOR, AG BLOCK,
SECTOR II, BIDHANNAGAR, KOLKATA, WEST BENGAL 700091



www.breakbag.com



+91 76990 02674 | 98003 16630



Important INFORMATION

- International Check-In 14:00 hrs & Check-Out 12:00 hrs
- Domestic Hotel Policies: Check-In and Check-Out timings as per hotel policies and varies state to state example Andaman: Check-In at 10:00 AM, Check-Out at 08:30 AM whereas other cities like North East: Check-In at 14:00 hrs, Check-Out at 11:00 AM.
- Early Check In, Late Check Out & Special Request can never be guaranteed and depends on Hotel Discretion and can be chargeable.
- During the Check In, Hotels may charge you refundable Security Deposit that will be returned during Check Out if there are No Damages or Consumption of any food or drinks from Mini bar.
- In case of Join or Shared Tours
- Please wait at the hotel lobby or mentioned location 5 minutes before the pick time as in case if a tour is missed cannot be re-arranged.
- Private Transfers (Airport): Private Transfers are on point to point basis and any Special Request like **"Stops or Tour Extension"** with the driver or On Ground Team will be chargeable.
- Pick up sometimes will be delayed mainly in Thailand & Vietnam due to Traffic and that can be upto 30 min which is unavoidable. However we request you to be ON TIME waiting at the lobby as if the driver doesn't find the guest at lobby will leave and it cannot be rearranged under any circumstances.
- In case if you are vegetarian please inform Guide or Representative during Tour and Note: Veg options are limited.
- No Boarding without Valid ID: Boarding will not be allowed without a valid government ID ie Adhar Card, Voter Id Card in case of travel within India and for International travel The Traveler/Traveler must have his/her passport valid for at least 6 months subsequent to such departure.
- To avoid any escalation we have shared the names of the hotel and it is guest responsibility to check hotel details online, we shall not encourage any escalation on ground related to hotels. The hotels have good reviews and are considered as decent hotels as per the budget and inclusions shared by guest.
- Additional accommodation/food costs incurred due to any delayed travel is not included in the package.

Terms & CONDITION



PAYMENT & CANCELLATION

- Full Payment: The entire trip cost must be settled before the trip starts.
- Pending Payments: Failure to complete payments may lead to trip cancellation.
- Non-Refundable Booking Amount: If the guest cancels the trip, the booking amount is non-refundable. This booking amount is determined by calculating the initial costs incurred, covering non-refundable expenses such as non refundable hotels, ferry tickets, and advance payments to various suppliers.
- Cancellations within 30 days of the trip start result in a 100% fee. Between 45 and 30 days, it's a 50% fee. 60 to 45 days, a 25% fee.

REFUND POLICY

- No Refunds: Refunds will not be made for any inclusion(s) not availed by the client.
- Luggage Responsibility: Travelers must take care of their luggage and belongings
Management Liability: The management is not responsible for any damage or missing items during the tour.
- In situations involving government orders, adverse weather conditions, ferry cancellation, protests, landslides, or any unforeseen events, we diligently devise alternative plans or trips. Although certain activities may be cancelled, the organization strives to provide the best alternatives without issuing refunds.
- If a trip is prematurely terminated due to natural calamities or unforeseen circumstances (such as rain, high tide leading to ferry cancellation, earthquakes, landslides, strikes, etc.), no refunds will be issued.
- Customers are responsible for any additional expenses arising from natural calamities or unforeseen circumstances (e.g., rain, earthquakes, landslides, high tides, ferry cancellation etc.). The company holds no liability in such cases. The customer have to make own arrangements for hotels, transfers and other services.
- TCS and GST charges are non-refundable.
- Non-Transferable Bookings: The transfer of bookings is strictly prohibited.

Terms & CONDITION



AC USAGE

- AC Off in Hills: Air conditioning will be switched off in the hills.
- Driver's Discretion: The driver may put off the AC for safety and ease of travel along uneven and dangerous routes.

DEPARTURE PROTOCOL

- Fixed Departure Time: The time of departure is stated and fixed.
- Status Update: Travelers must update their status with the Trip coordinator(s).
- Reporting Time: Report at the pickup point 30 mins prior to the scheduled departure.
- Pick Up & Drop Point will be only Airport only.No other pick up and drop off point will be acknowledged

HEALTH & SAFETY

- Fixed Departure Time: The time of departure is stated and fixed.
- Status Update: Travelers must update their status with the Trip coordinator(s).
- Reporting Time: Report at the pickup point 30 mins prior to the scheduled departure.
- Pick Up & Drop Point will be only Airport only.No other pick up and drop off point will be acknowledged

LIABILITY DISCLAIMER

adventure trip to the mountains which has the risk of accidents, loss of life, bodily injury, financial repercussions, etc. Neither the BreakBag nor its agents or affiliated entities shall be responsible or liable for any accident, bodily injury, illness or death, loss, or damage to baggage or property, or for any damages or claims whatsoever arising from loss (including loss of possessions and loss of enjoyment), negligence or delay from the act, error, omission default, or negligence of any person, not its direct employee or under its exclusive control.

Terms & CONDITION



CONDUCT GUIDELINES

- Misconduct Intolerance: No act of misconduct or indiscipline tolerated.
- BreakBag's Right: BreakBag reserves the right to take appropriate action, including removal from the tour at the traveler's expense.

DELAYS & ALTERATIONS

- BreakBag's Responsibility: BreakBag shall not be responsible for delays or alterations in the program.
- Indirect Expenses: Indirectly incurred expenses due to natural hazards, accidents, weather conditions, ferry cancellation etc., are not the responsibility of BreakBag.
- Injury/Illness and Evacuation: Injury/Illness and Ev. Participant's Health: In case of injury/illness, external evacuation/transport services may be engaged.
- Additional Cost: Any additional cost arising must be borne by the concerned participant/participant's family.

INSURANCE POLICY

- BreakBag does not provide any insurance policy to cover sickness, accidents, or losses due to theft or other reasons.

LEGAL JURISDICTION CLAUSE

- BreakBag does not provide any insurance policy to cover sickness, accidents, or losses due to theft or other reasons.

MEAL STOPS & ITINERARY CHANGES

- Predefined Stops: Lunch/Dinner stops at predefined places chosen by the Trip Captain or Driver.
- Itinerary Alterations: Numerous factors may bring alterations in the itinerary like drivers recommendation, road closure, and BreakBag reserves the right to make necessary changes in the schedule.

Terms & CONDITION



ACCOMMODATION DETAILS

- Accommodations or Similar Accommodations, Room Categories, Special Requests: In most places of North East, you will find basic hotels or homestay because they are in remote areas. So, don't expect things like 24/7 electricity, hot water, or Wi-Fi in these places.
- The tour packages are based on standard rooms. If you're travelling with a big group, we might not have enough rooms in one hotel. So, if we need to book two or more hotels, the rooms may not be exactly the same.
- We'll try our best to make them similar, but please be understanding. Any special requests, like early check-in or room preferences, depend on what's available when you arrive. If there are extra charges, you'll have to cover them.

TRIPLE SHARING ROOMS

- Extra Mattress: In triple-sharing rooms, an extra mattress is provided, not a full extra bed.

FOR DETAILED TERMS AND CONDITIONS

PLEASE REFER TO OUR WEBSITE
www.breakbag.com